



Notes from Meeting held on Thursday 25<sup>th</sup> July 2019 at 2.0.p.m.

Apologies from Bridget Sampson, Anita Howard, Chrissie Knight, and Jackie Bull.

The Chairman – Sandra Francis introduced Ben Mitchell from NHS Kernow CCG who stated that he was there to help the PPG in encouraging people to use the online systems available to all patients if they choose to use them. Help to promote events etc. Ben also asked as to whether the group would be willing to have him film events.

Suggestion that various persons be invited to speak to us on specific health issues.

General discussion took place as to a way forward.

Jonathan Childs - Prescribing partner attended and gave a report on behalf of Bridget and himself, He stated that Locums would be with the practice again this year for the summer. Practice is looking for another person for Social Prescribing – (another Hayley)

As yet there is no definite date for the Flu jabs, this should be finalised in the next few dates.

Jonathan stated that St.Austell practice has the highest amount of patients admitted to Treliske, but it does not take into account that the fact that St.Austell is the largest town with the largest amount of elderly in Cornwall together with areas of deprivation.

Jonathan stated that the Reception area at Wheal Northey is to be altered in the near future.

Practice looking at a new phone system, discussion took place as to whether needed as most present stated that they had experienced very little delay whilst using the phone, with some of the general public repeating their previous problems and not current issues.

Shirley stated that she had raised £100 from the Craft few days in Charlestown Church Hall whilst the Flower Festival was held in the Church.

Agreed to liaise re Raffle Prizes, as Chairman is due to have a knee operation at the beginning of September, Shirley stated that assuming she has an empty room by then she will have the prizes prior to the Flu Jab days. Everyone was asked for prizes if possible.

Ideas were discussed for raising money, person needed to take ownership of some of these, discuss at the next meeting.

Chairman reminded everyone that the AGM was on the 26<sup>th</sup> September, she asked as to whether those present are “happy” to be re elected for the next year. All agreed.