



**ST AUSTELL
HEALTHCARE**

Dear Patient

We would like to welcome you to St Austell Healthcare. We currently have sites at Foxhole, Park, Wheal Northey and Carlyon Road Health Hub - details of which you can find in our Practice Leaflet.

When patients register with our practice we offer a free new patient health check. This gives you the opportunity to discuss any health problems, current medication and to ensure that your medical details we hold are accurate.

If you would like a “New Patient Check” please arrange this with one of our Receptionists.

We would like to reassure patients that our staff who have access to medical records fully adhere to the regulations covering confidentiality under The Data Protection Act 1998.

We strive to maintain a good standard of medical care and are continually looking at ways of improving our service. If you have any comments or suggestions on the service we offer, please let us know by speaking to one of our staff or by emailing info.sahc@nhs.net

To understand how we protect your data and what your data rights are, please read the Patient Privacy Notice at <https://www.staustellhealthcare.co.uk/privacy-policy.html> or ask reception for a copy.

For more information about wider data uses and the national data opt-out, and you can set or change your national data opt-out choice visit <https://www.nhs.uk/your-nhs-data-matters/>

Full details of all our services, facilities and useful medical information/support can be found on our website www.staustellhealthcare.co.uk.

Thank you

The Partners of St Austell Healthcare

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